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Providing innovative IT Services and Solutions of Superior Quality

We believe in long-term client and partner relationships built on investment in innovative solutions, delivering more value than the competition and a commitment to excellence



GSS AMERICA

## Client Description

GSS America InfoTech Ltd is one of the fastest growing IT consulting and Software Development Company. Since 1999, GSS America has been a leading Global IT Services company, focused on providing scalable and cost-effective IT Solutions using Global Delivery Model.

## Product Name

Ministry of Education (Content Management System)

## Documents Prepared

User Manual, Help File (context sensitive), Website Content, Presentation and Product Presentation

## Approach

TechTotal was engaged to create User Manual for Minister of Education Saudi Arabia the vision is to build a portal with subsystems such as news events, banners, polling etc. Even we are involved in creating context sensitive help for the application.

**Number of Documents:** 2

**Number of pages:** 250

## Tools Used

- Microsoft Word: To prepare rough drafts
- Adobe RoboHelp: To import documents and generate Help File (.html)
- Microsoft Visio: To design work flow and architectural diagrams
- Adobe Acrobat: To generate PDF file from the Word Document
- Microsoft PowerPoint: To create presentations for marketing/sales
- Snag IT: Capture screenshots and edit the images.
- Adobe Photoshop: To design brochure layout, icons, cover and banner images.

**Team Size:** 1 Technical Writer, 1 Lead.